↔ TeamViewer

Business license

Single user license designed for entrepreneurs, IT specialists, and business professionals.

1 licensed user

1 concurrent connection channel

Unlimited endpoints

Feature highlights

1 — **1 licensed TeamViewer user account** that can be used to connect from 3 licensed devices.

2 — **1 concurrent connection channel** to open a remote session on any of your 3 licensed devices. You can connect to up to 3 devices at the same time for productive multitasking.

3 — **Unlimited endpoints**, to remotely access, support, and control as many attended devices as needed (i.e., desktop computers, laptops, phones*, or tablets*). For attended access to laptops or desktops, end users simply run a QuickSupport module, then accept incoming connection requests to allow one-time remote support sessions.

4 — **200 managed devices**, to remotely access, support, and control unattended devices, such as servers, point of sale (POS) systems, digital signage, or kiosks. Unattended devices must have the TeamViewer Host app installed to allow remote connections without requiring someone to accept the request manually.
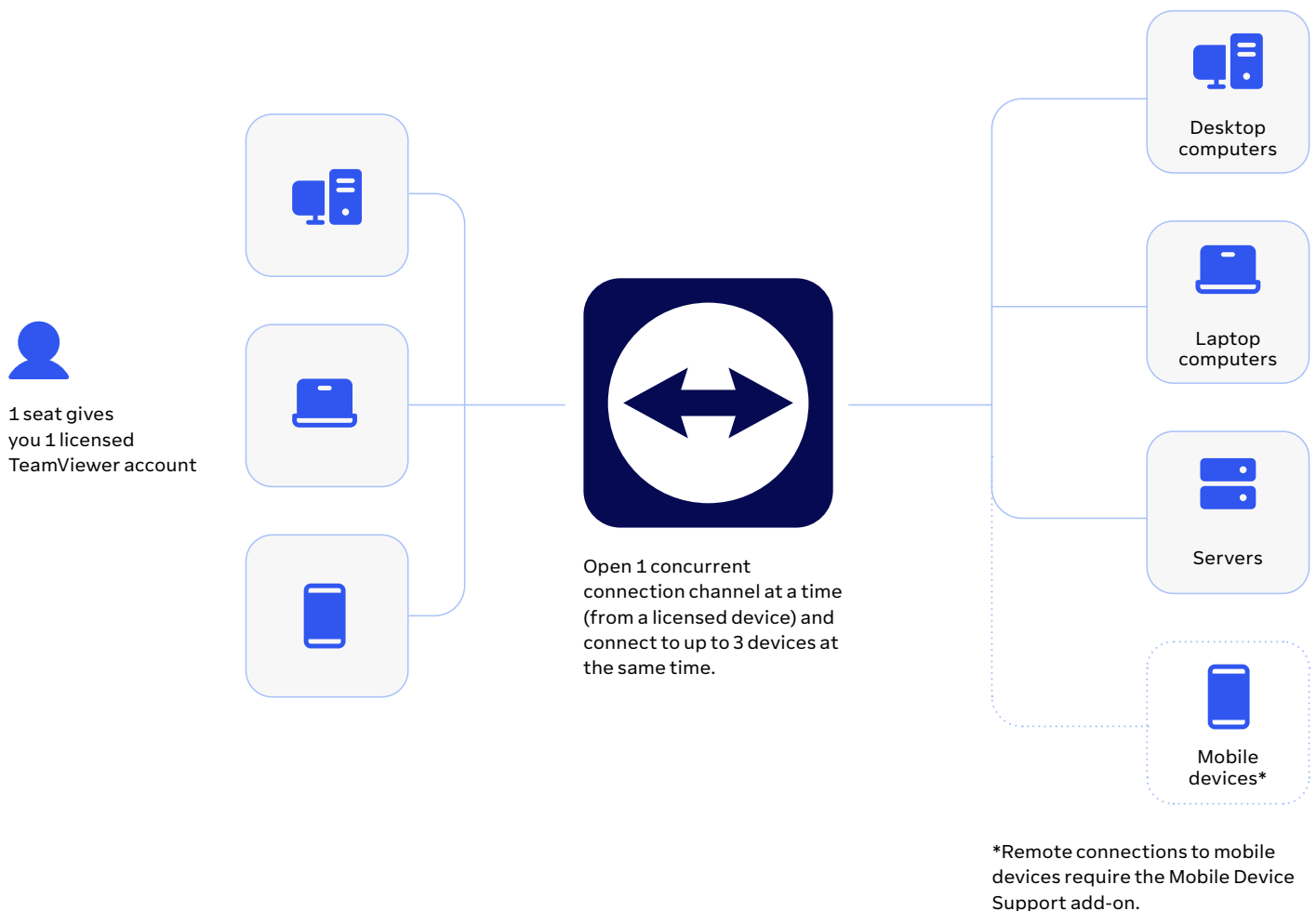
*Remote connections to mobile devices require the Mobile Device Support add-on.

Download the TeamViewer QuickSupport app and the TeamViewer Host app free
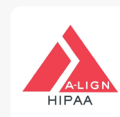teamviewer.com/download

How it works

When accessing or providing remote support, there's no charge to you or your end users to establish outgoing remote connections. That means you can use any of your licensed devices to remotely access and support an unlimited number of endpoints (computers, servers, or mobile devices*).

1 seat gives you 1 licensed TeamViewer account

Open 1 concurrent connection channel at a time (from a licensed device) and connect to up to 3 devices at the same time.

Desktop computers

Laptop computers

Servers

Mobile devices*

*Remote connections to mobile devices require the Mobile Device Support add-on.

TeamViewer security

Your security is our top priority

All remote sessions are secured by end-to-end AES 256-bit encryption. Learn more about security in our Trust Center.

AICPA SOC

A-LIGN HIPAA

südcert ISO 9001

ISO 27001 Certified

Features	Business license	Premium license
	Single user license for remote access & IT support	Multi-user license for remote access & IT support
Licensed users	1	15
Number of devices to connect from	3 licensed devices	unlimited
Number of devices to connect to	unlimited	unlimited
Concurrent connection (channel)	1	1
Managed devices	200	300
Custom branding	✅	✅
Session recording	✅	✅
Multi-monitor support	✅	✅
Device Dock	✅	✅
Web client	❌	✅
Virtual Monitor	❌	✅
Outgoing connection reports	❌	✅
In-session scripting	❌	✅
QuickSteps	❌	✅
Policies	5	10
Support for mobile devices	add-on	add-on
Additional concurrent connections	❌	add-on

Available add-ons

Mobile device support

Provide remote support and resolve issues on all types of mobile devices—from smartphones and tablets to point of sales (POS) systems, digital displays, and kiosks.

Asset management

Discover and manage every single device, software, and hidden asset on your network with Asset Management, powered by Lansweeper.

Device monitoring

Empower your IT teams with real-time and historical insights for proactive issue resolution.

Endpoint protection

Protect your devices from malware, ransomware, zero-day exploits, and more.

TeamViewer Assist AR Lite

Proven 'see-what-I-see' solution that moves TeamViewer beyond screen sharing. See what your on-site employees see to fix problems faster and cut travel costs.

About TeamViewer

TeamViewer provides a Digital Workplace platform that connects people with technology – enabling, improving and automating digital processes to make work work better. In 2005, TeamViewer started with software to connect to computers from anywhere to eliminate travel and enhance productivity. It rapidly became the de facto standard for remote access and support and the preferred solution for hundreds of millions of users across the world to help others with IT issues. Today, more than 640,000 customers across industries rely on TeamViewer to optimize their digital workplaces - from small to medium sized businesses to the world's largest enterprises - empowering both desk-based employees and frontline workers. Organizations use TeamViewer's solutions to prevent and resolve disruptions with digital endpoints of any kind, securely manage complex IT and industrial device landscapes, and enhance processes with augmented reality powered workflows and assistance - leveraging AI and integrating seamlessly with leading tech partners. Against the backdrop of global digital transformation and challenges like shortage of skilled labor, hybrid working, accelerated data analysis and the rise of new technologies, TeamViewer's solutions offer a clear value add by increasing productivity, reducing machine downtime, speeding up talent onboarding, and improving customer and employee satisfaction. The company is headquartered in Göppingen, Germany, and employs more than 1,800 people globally. In 2024, TeamViewer achieved a revenue of around EUR 671 million. TeamViewer SE (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX. Further information can be found at www.teamviewer.com.

Stay connected

www.teamviewer.com